



## 26<sup>th</sup> Annual Virtual Clinical Network Retreat

### Learning Objectives for Pharmacists

<p><b>Thursday, August 13, 2020</b> 9:00 am – 11:00 am</p>	<p><b>No More Team Drama</b> Joe Mull, M.Ed, CSP, Consultant, Joe Mull and Associates <i>(ACPE UAN 0062-9999-20-165-L04-P, knowledge-based activity, 2.0 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Describe common habits and behaviors that can negatively impact workplace culture</li> <li>2. Discuss ways to improve the quality of interactions between employees in the workplace</li> <li>3. Describe how to transform a team into a band of collaborators committed to working hard, getting along, and wowing patients</li> </ol>
<p><b>Tuesday, August 18, 2020</b> 12:00 pm – 3:00 pm</p>	<p><b>Coordinated Hypertension Management in a Primary Care Setting</b> Cecily DiPiro, PharmD, Coordinator, Palmetto Pharmacist Network, SC Pharmacy Association Bonita Falkner, MD, Professor Emeritus of Medicine and Pediatrics, Sidney Kimmel Medical College, Thomas Jefferson University Daniel T. Lackland, DrPH, FACE, FAHA, FASH, Professor, Director, Division of Translational Neuroscience and Population Studies, Department of Neurology, Medical University of South Carolina <i>(ACPE UAN 0062-9999-20-166-L01-P, knowledge-based activity, 3.0 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Describe the five core elements of medication therapy management</li> <li>2. Discuss research and evidence-based programs that advance a pharmacist's role in the clinical treatment team to optimize drug therapy and improve therapeutic outcomes for patients</li> <li>3. List 5 steps you can start Monday morning to integrate your pharmacists into your hypertension treatment team</li> <li>4. Describe barriers to effectively diagnosing and treating hypertension and diabetes in adolescents</li> <li>5. Discuss strategies to enhance youth engagement and motivation to participate in lifestyle change programs</li> <li>6. Outline individual care team members roles among adolescent patients with hypertension and diabetes</li> <li>7. Recognize the importance of care coordination among patients diagnosed with hypertension</li> <li>8. Identify clinicians and care teams to support blood pressure management in a community health setting</li> <li>9. Describe how a team-based approach can manage co-occurring diseases and reduce provider burnout</li> </ol>
<p><b>Thursday, August 20, 2020</b> 10:00 am – 12:00 pm</p>	<p><b>Substance Use Disorder During COVID-19</b> James E. Campbell, LPC, LAC, MAC, CACII, Southeast Addiction Technology Transfer Center Training and Technical Assistance Manager Taanya Mannain, LISW-CP, Director of Integrated Healthcare Services, Little River Medical Center Daniel L. Myers, Licensed Practical Nurse, MAT/SUD Program Director, CareSouth Carolina, Inc <i>(ACPE UAN 0062-9999-20-167-L01-P, knowledge-based activity, 2.0 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Discuss how COVID-19 has impacted SUD prevention, treatment, and recovery services</li> <li>2. Discuss the gaps in OUD treatment options and discuss emerging approaches for OUD treatment</li> <li>3. Describe best practices in increasing access to MAT to describe major barriers to access to and utilization of MAT</li> <li>4. Discuss how to increase initiation and engagement to integrate SUD treatment into the general health care system</li> <li>5. Describe how to expand treatment options to cover the care continuum, including peer and recovery specialists, to help provide access to care at the level most relevant to patients</li> <li>6. Discuss ways to provide better, focused medical care for people with substance abuse-related diseases</li> <li>7. Discuss policies and procedures that are needed to provide services allowing for more seamless sharing of information — with needed consents — between substance use and primary care providers, given that both addiction treatment and healthcare services are provided by the same organization.</li> </ol>

<p><b>Friday, August 21, 2020</b> 10:00 am – 11:30 pm</p>	<p><b>Excellence in Primary Care</b> Randall M. Carlyle, MPA, Chief Quality Officer, CareSouth Carolina Heather Leisy, MD, MBA, MPH, Director of Preventive Medicine, HopeHealth Joseph Hoyle, MD, MPH, Family Medicine, HopeHealth Dawn Dericke, RN, BSN, CCRC, Research Nurse Coordinator, MUSC Center for Health Disparities Research</p> <p><i>(ACPE UAN 0062-9999-20-168-L04-P, knowledge-based activity, 1.5 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Outline CareSouth Carolina’s leadership team’s logic and strategy used in the design of the quality incentive program.</li> <li>2. Describe how the leadership team manages the quality incentive program and lessons learned from implementing the program 3-years and counting.</li> <li>3. Discuss the impact of the quality incentive program experienced thus far and projected in the future on patient outcomes, quality reporting and HRSA Quality Awards.</li> <li>4. Describe how clinical initiatives focused on expanding prevention services for Medicare patients impact patient outcomes and clinical performance measures.</li> <li>5. Outline the internal processes needed to facilitate the implementation of the U.S. Preventive Services Task Force (USPSTF) recommended prevention services, including but not limited to hepatitis C, colon cancer, osteoporosis, breast cancer, and abdominal aorta aneurysm screening.</li> <li>6. Discuss solutions to barriers in implementing a specialty preventive care program that clinical leaders can use to inform their practice.</li> <li>7. Identify the opportunities for telehealth services in rural and underserved communities struggling with diabetes.</li> <li>8. Discuss how remote monitoring and other forms of telemedicine can help close the gap in care delivery.</li> </ol>
<p><b>Tuesday, September 1, 2020</b> 8:30 am – 3:00 pm</p> <p><i>(Programming for ACPE credit will be delivered 9:40-10:40, 10:45-12, and 12:30-3)</i></p>	<p><b>Advancing Million Hearts®: American Heart Association and Heart Disease and Stroke Prevention Partners Working Together in South Carolina</b> John Bartkus, PMP, CPF Principal Program Manager, Pensivia Crystal Maxwell, MD, MBA, FAAFP, Chief Medical Officer, Sandhills Medical Foundation Edward Behling, MD, MPH, Chief Medical Officer, Hope Health and Tammy Garris, Clinical Data Integrity Controller, Hope Health Daniel T. Lackland, DrPH, FACE, FAHA, FASH, Professor, Director, Division of Translational Neuroscience and Population Studies, Department of Neurology, Medical University of South Carolina Tricia Richardson, CEO, SC Thrive Andrea Heyward, MHS, MCHES, Systems Integration Manager, Center for Community Health Alignment</p> <p><i>(ACPE UAN 0062-9999-20-169-L01-P, application-based activity, 4.75 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Increase awareness of Million Hearts® strategies and activities for 2020</li> <li>2. Develop strategies for increasing patient engagement and activation in hypertension self-management</li> <li>3. Identify opportunities to collaborate with community partners to address patients’ social and economic needs</li> <li>4. Develop strategies to maximize patient visits to support of hypertension management</li> </ol>
<p><b>Thursday, September 10, 2020</b> 10:00 am – 2:00 pm</p> <p><b>Session canceled</b></p>	<p><b>340b Program: Demonstrating Value through Compliance &amp; More</b> <i>This activity is eligible for ACPE credit; see final CPE activity announcement for specific details.</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Outline 340B program requirements and program compliance requirements, to include recent changes or updates</li> <li>2. Discuss updates on the Office of Pharmacy Affairs interpretation of or guidance on rules and regulations that impact the provision of drugs to populations served by health centers</li> <li>3. Discuss the importance of and how to align compliance plans for 330 and 340B funding</li> <li>4. Describe current program compliance issues that have been identified during audits (internal and external)</li> <li>5. Outline best practices for demonstrating value and return on investment of 340B savings in health centers</li> <li>6. Develop a plan for communicating to stakeholders how health centers utilize 340B funds to support high quality patient care for uninsured and underinsured patients</li> </ol>
<p><b>Friday, September 11, 2020</b> 9:00 am – 4:00 pm</p> <p><i>(Programming for ACPE credit will be delivered 8:15-9:45, 10-11, 11-12:15, 12:45-1:45, and 2-3:30)</i></p>	<p><b>A Roadmap to Starting and Sustaining a DSME Program</b> Mary Ann Hodorowicz, RDN, CDE, CEC, MBA, Consultant in MNT and DSMES Program Development, Mary Ann Hodorowicz Consulting, LLC</p> <p><i>(ACPE UAN 0062-9999-20-171-L01-P, knowledge-based activity, 6.25 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Describe the diabetes disease process and treatment options</li> <li>2. Outline the national standards for DSME programs and the accreditation process</li> </ol>

	<ol style="list-style-type: none"> <li>3. Describe how to manage coding, billing, and claims management processes to successfully oversee the revenue cycle of a DMSE program</li> <li>4. Discuss how to leverage telemonitoring and telehealth technology to support a DSME program</li> <li>5. Describe evidence-based methods for reducing no-show rates and increasing patient engagement</li> <li>6. Discuss best practices for using in-person translators and translation services (e.g. telephonic support) for dietetic services and DSME programs</li> <li>7. Identify health disparities among special populations by making data informed decisions</li> </ol>
<p><b>Thursday, September 17, 2020</b> 10:30 am – 12:00 pm</p>	<p><b>Demystifying Working with Adolescents in Reproductive Health</b> Dr. Rena Dixon, PhD, MPH, MCHES, Director of Health Services, Fact Forward <i>(ACPE UAN 0062-9999-20-185-L01-P, knowledge-based activity, 1.5 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Review data trends related to adolescents in sexual health and risk behavior</li> <li>2. Recall communication tips for providers working with adolescents</li> <li>3. Discuss core components of youth-friendly health care</li> </ol>
<p><b>Thursday, September 24, 2020</b> 10:30 am – 2:30 pm</p>	<p><b>Contraceptive Champions Roundtable</b> Johnese Bostic, Women’s Health Informatics Analyst, SCPHCA Katherine Plunkett, LMSW, MPH, PCMH-CCE, Senior Clinical Quality Improvement Manager, SCPHCA <i>(ACPE UAN 0062-9999-20-172-L01-P, knowledge-based activity, 2.5 live contact hours)</i></p> <p>At the completion of this activity, the pharmacist will be able to:</p> <ol style="list-style-type: none"> <li>1. Describe two evidence-based strategies to improve contraceptive services at your community health center</li> <li>2. Define, map, and identify common processes in workflows to better improve health outcomes</li> <li>3. Create the persona of the contraceptive care champion</li> </ol>